



GOVT. OF INDIA/भारतसरकार  
Ministry of Communications/संचारमंत्रालय  
Department of Telecommunications/दूरसंचारविभाग  
Universal Service Obligation Fund/सार्वभौमिक सेवा दायित्व निधि  
Sanchar Bhawan, New Delhi – 110001

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To,

All Prospective bidders

(Through USOF website & CPP Portal)

File No.: 30-164/2018-USOF-LWE-II-ImplementationPt (3)

Dated: 07/04/2021

**Subject: Addendum-2** regarding Pre bid Clarifications in respect of Tender No. USOF/TENDER/LWE-II/30-164/2020 dated: 11.03.2021 for “provision of 4G based mobile services at MHA identified tower locations in Left Wing Extremism (LWE-II) affected areas”.

Kindly find enclosed herewith replies/ clarifications to pre- bid queries, raised by some of the prospective bidders as per enclosure, issued to the subject tender along with Amendments. These Replies & Amendments as given in enclosure is also uploaded on Central Public Procurement Portal (CPPP) as an Addendum for acceptance by bidder during submission of bid.

The above shall form an integral part of the Tender document. All other terms and conditions of the Tender shall remain unchanged.

Please acknowledge the receipt.

Encl.:

1. Addendum-2(Replies / Clarifications).

**Director (T-2), USO Fund, DoT**  
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**Addendum No.-2: Clarifications/ Response to the pre-bid queried received against the** Tender No. USOF/TENDER/LWE-II/30-164/2020 **issued on** 11-03-2021 **for** “PROVISION OF 4G BASED MOBILE SERVICES at MHA IDENTIFIED TOWER LOCATIONS in LEFT WING EXTREMISM (LWE-II) AFFECTED AREAS.

<b>S. No .</b>	<b>Sec tion No.</b>	<b>Cla use No.</b>	<b>Page No.</b>	<b>Brief Description of the Clause</b>	<b>Query /Clarification sought for</b>	<b>Clarification</b>
1	V	5.7	32	<p>5.7.2 Mobile towers with VSAT backhaul shall be limited to 5% of total sites in a bidding unit.</p> <p>5.7.4 Sharing of existing VSAT Hubs is permitted. Setting up new hubs for the project is not mandatory.</p> <p>5.7.7 USP shall convert VSAT sites on microwave/ OFC backhaul within 2 years from the date of commissioning.</p>	<p>1. Will the required Satellite Bandwidth be reserved by BSNL /USOF on the HTS satellites GSAT 19/GSAT 11 for the services for the entire service period for these sites. (As is being done for the A&amp;N USOF tender site locations).</p> <p>2. Can the TSP use the VSAT services of any VSAT service provider?</p> <p>3. While 95% sites are supposed to be on MW backhaul, in actual practice, it would be very difficult to commission these MW sites due to time consuming forest clearances for MW repeater sites, as witnessed in Gujarat for our USOF 354 projects.</p> <p>4. The 5% cap on the maximum sites therefore should be increased to 25% since the sites are very remote and in very</p>	<p>1. Successful bidder has to arrange Satellite Bandwidth at its own.</p> <p>2. TSP is free to use the VSAT services of any VSAT service provider.</p> <p>3. Necessary coordination will be facilitated by USOF in case of requirement.</p> <p>4. As per tender.</p>

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					<p>difficult terrains. 25% should be allowed for the first 2 years, 20% for next 4 years, and 15% for the balance 4 years period.</p> <p>5. The satellite bandwidth subsidy has not been specified. The bandwidth subsidy should cover all the bandwidth costs and the prevailing Tariffs in the market. The Subsidy amount should be at least Rs.4.00 Lakhs/Mbps to cover the Bandwidth, Regulatory, Operations, HUB costs etc.</p>	5. As per tender
2	V	5.1 0	32	QUALITY OF SERVICE PARAMETERS	Relaxation may be required for VSAT sites since these sites will be very remote and inaccessible at times.	As per tender.
3	IV	4.2. 9	25	DoT/USOF will consider to refer issues such as security and protection for sites etc. to State Governments, where their intervention is required. However, Roll-out period, imposition of LD and other penalty conditions will not	Relaxation may be required for VSAT sites since these sites will be very remote and inaccessible due to local bodies or bad climate	As per tender.

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				be relaxed, due to delay/inaction on the part of State Government or any other concerned agency.		
4	III	3.2.3(ii)(h)	12	To maintain the desired quality of service (QoS), as per the TRAI recommendations/guidelines. (Uptime of minimum 98%).	TRAI guidelines of QoS upto 98% are averaged over all the sites installed in a circle and not on site by site basis. It is not possible to apply 98% on individual site basis and in fact it was deliberated in TRAI and was dropped at the time of regulation formulation. These sites are extremely remote and would fall in the category of outlier even while implementing TRAI’s regulation. Therefore, the norm should be modified from 98% to 90% averaged over all sites installed under USOF project.  Alternatively, the service provider shall meet TRAI’s QoS parameters at project level which should suffice the requirement for this purpose.	As per Tender
5	III	3.5.10	14	Installation of tower and associated infrastructure in an uncovered village is not required if it is	It is proposed that villages having 2G coverage should not be excluded from the scope. The tender specifies, 512KBPS as minimum data rate. A 2G (2.5G – GPRS) may not be able to support such bandwidth. Thus such villages may lose out on getting any reasonable data	As per tender.  The coverage at any location is to be considered for the uncovered village on the date of the survey approval by

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				<p>already covered from any type of technology i.e. 2G or 3G or 4G or through a combination thereof through any TSP. The same should be duly justified and certified by the USP.</p>	<p>service. The village exclusion should be granted only where 3G or 4G services are available.</p> <p>Further, the criteria for determination of the coverage in the village should also be clearly defined in the tender itself so as to avoid any ambiguity at later date.</p>	<p>USOF as per the relevant clause (3.5.10). The coverage status i.e. availability of mobile services, by using any prevailing technology viz. 2G, 3G or 4G or a combination thereof, should be examined/checked provided by any TSP(s) in the aforesaid areas.</p>
6	V	5.5.2	31	<p>For the purpose of backup power calculation, 3 days of battery autonomy has been taken in each site.</p> <p>Battery specifications provided 2300 AH VRLA type. Standby power source DG (17 KVA) and Solar of 10KW</p>	<p>Since the uptime and QoS parameters are already defined, the choice of battery should be left to the bidder and batteries of better/newer technologies like Li-ion should be acceptable.</p> <p>Further, the capacity required in Li-ion battery can be lesser than VRLA due to faster charge/discharge and also ability to deep discharge. This factor may also be kept in mind.</p>	As per Tender.
7	App endi x-1	App endi x-1	84	Site Locations and Details	In few cases, Lat Longs are missing. Missing lat-long to be provided in order to assess the overall design.	Some sites Lat/Long could not be arranged from the state governments. Site location has already provided. Bidders are

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						advised to arrange Lat/Long during the survey.
8	V	5.6.1	32	Data communication services: Minimum 512 kbps at cell boundary at 4 KM.	<p>These areas are deep forest/Hilly areas with highly dense vegetation, therefore 4Km coverage is not possible from a conventional 30/40 m tower. Moreover, throughput depends on various factors like no. of concurrent users, their locations, application used, etc. therefore. Ensuring min 512 Kbps at cell boundary can't be guaranteed. The requirement of a minimum data speed of 512 kbps at cell boundary at 4 Km needs to be relaxed wherever due to dense vegetation and coverage shadow in hillside terrain is there.</p> <p>Further, it was clarified in respect of USOF Meghalaya Tender of 2020 vide Sl. No. 4 of Addendum-1 dated 27-03-2020 that 4 Km specification is for capability of eNode-B for coverage of 4 Km and that actual coverage is to be decided by terrain/geo-climatic conditions. It is requested that same clarification may be applied for this RFP.</p>	The data requirement has been put as the capacity/capability of eNode-B. In some cases, however, due to terrain/geo-climatic conditions etc. data rate may not be feasible. Which will be decided on case to case basis.

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9	V	5.1 0.1 & 5.1 0.2	32	<p>The Quality of Service Parameters for Mobile Telecommunication Services as prescribed by TRAI shall be complied.</p> <p>The USP shall ensure provision of reliable services to the customers as per the Quality of Service (QoS) prescribed by the TRAI from time to time. The USP shall adhere to such QoS standards and provide timely information as required therein.</p>	<p>These TRAI QoS are defined for LSA level (state) level where millions of samples are collected. Although the network quality will be good, still these villages may have challenges in meeting some of the QoS parameters due to very less number of samples. So the TRAI QoS may be met only when sufficient samples are available from commercial subscribers.</p> <p>It is therefore requested that TRAI QoS parameters may be applied at the aggregate project level and not for individual tower sites, as that is against the letter and spirit of TRAI QoS regulations.</p>	As per Tender
10	V	5.1 3.1	33	<p>USP shall install and offer one site in each bidding unit for validation of functional parameters (Proof of Concept) to Testing Agency</p>	<p>Based on geographical challenges and difficult terrain and climatic conditions, frequent road blocks, POC &amp; project timelines need to be revised and should be more than 24 months.</p>	As per tender.

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				designated by USOF.		
11	V	5.7.6	32	The backhaul equipment installed shall work without the need for Air-conditioning.	In places where the VSAT backhaul will be installed, some of the VSAT OEMS may not have the temperature hardened VSAT Modems. Therefore it should be left the bidder.	The backhaul equipment is the responsibility of the bidder and necessary provisioning of Air Conditioning, if required, to be done by the USP only.
12	VI	6.5.2	34	The successful bidder (USP) shall complete the field survey within three months of date of signing of the agreement to finalize the requirement of infrastructure at sites. The successful bidder (USP) shall commission & provide 4G based mobile services from all the Infrastructure sites in a Bidding Unit within a period of 18 months from	Project timelines need to be more than 24 months from the date of agreement signoff considering challenging weather conditions and logistic challenges.	As per tender.



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				the date of signing of the Agreement.		
13	VI	6.5.2	34	Commissioning of site within 18 months	The commissioning of site should not be linked with EB Power as it may take longer time. Hence, 'Commissioning of Site' should be allowed to be declared with any alternative power source i.e. Battery /DG /Solar. Kindly confirm.	As per Tender
14	V	5.6.7	32	Outdoor BTS with proper protection with respect to dust, rust and other environmental degrading factors shall be provided. <u>Minimum standard should be IP 66</u>	Tower equipment etc. shall be suitable for harsh outdoor environment. Electronics /batteries etc. are going to be housed inside an IP55 outdoor cabinet. Due to lot of cabling/earthing/fibre interface, it may not be practicable to achieve IP 66 for this cabinet. IP55 cabinet would fully meet technical and functional requirement. May please confirm.	As per Tender
15	Other queries				The execution support would be required from various govt. authorities for facilitating the permissions from EB, Security, IB, local govt. bodies to facilitate the permission.	Necessary coordination will be facilitated by USOF, if required, without any relaxation in timelines. However, RoW permission is the responsibility of the bidder.
16	Forest clearances				Based on our experience of USOF project for 354 villages, following issues need to be addressed:-	Necessary coordination will be facilitated by USOF in case of requirement to get clearances expeditiously to the extent possible.

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					<p>In spite of support of USOF, the forest clearances are most time consuming, with some sites not getting clearances even one year after the application</p> <p>While FC Act, 1980 provides exemption for wireless telecom services and MOEF directions also indicate general approval for laying of fibre, still in actual practice it takes a lot of time.</p> <p>(iii) While land would be provided for tower site, there is no mention of providing land for MW repeater sites. Getting land in forest areas is also very long gestation work, with private land often not having clear ownership.</p> <p>USOF is therefore requested to support the bidders regarding the forest permission for USOF sites.</p>	
17	III	3.2.3 (ii) - I)	12	Continued Operation and Maintenance of the Tower and infrastructure created and provision of 4G mobile services compliant with the	The time provided for survey and roll out is not sufficient looking at the various on-ground challenges in setting up network in the LWE areas. It is therefore requested that for survey at least 9 months and for roll out at least 24 months be provided. Also as per the RFP, there is a provision for an extension of roll out period by 6 months, which	6 months for survey may be considered with 18 months of total roll out period.

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				terms and conditions of the License Agreement signed with DoT, for a period of 18 months (rollout period) + Ten years from the date of effect of agreement with USOF.	may be further extended by another six months, subject to justifiable reasons.
18	IV	4.5	25 & 26	DURATION OF AGREEMENT: The Agreement shall be valid for a period of 18 Months + Ten years from the date of signing of the Agreement unless revoked earlier for reasons as specified elsewhere in the document. The subsidy support period and subsidy claim & disbursement schedule is as per Section VII: Financial Conditions of this document.	

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				Successful bidders shall be responsible for operation and maintenance of the created infrastructure and provision of specified services for a period of Ten years from the date of effect of Agreement and also after the expiry of Agreement period, as the telecom service providers under the license conditions are bound to provide services under the license terms.		
19	VI	6.5.2 & 6.5.3	34 & 35	6.5.2. The successful bidder (USP) shall complete the field survey within three months of date of signing of the agreement to finalize the requirement of		

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				<p>infrastructure at sites. The successful bidder (USP) shall commission &amp; provide 4G based mobile services from all the infrastructure sites in a Bidding Unit within a period of 18 months from the date of signing of the Agreement.</p>		
20	IV	4.13	27	<p>4.13. FORCE-MAJEURE</p>	<p>1. The clause 4.13 on Force-Majeure states that “either party have no claims for damage against the other, in respect of non-performance or delay in performance due to a Force majeure event." So we understand interruptions (site outage) due to a Force Majeure event will not be considered for computing the overall downtime and the entire EQS shall be payable.</p> <p>2. This requirement is all the more critical, since access to the site for trouble shooting / maintenance has dependency on security permission for visiting the sites.</p>	As per tender.

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					3. Satellite used in the case of a VSAT link and associated Transponder may fail leading to a site outage. Such failures are not included as Force Majeure situation in the Tender. Since, this will be out of control of USP, USOF may include events such as Satellite failure as a Force Majeure condition.	
21	V	5.3.5	30	The USPs are advised to verify non-availability of the coverage in the villages as specified in Clause 3.5.10 before installing equipment for which it intends to claim support from Universal Service Obligation Fund. No claims shall be admissible for cases of duplicate/ redundant infrastructure sites/ towers.	For the past USOF projects in North-Eastern region (NESA & Meghalaya), it has been duly clarified that the “survey date” is to be considered as the cut of off-date for the verification of non-availability of the coverage in the villages. The date of survey is sacrosanct as far as verification of existing coverage in the village is concerned. Once USP conducts comprehensive survey of the villages and gets the approval for installation from USOF, the site acquisition and project execution starts immediately. Equipment installation is the last stage of the project after infrastructure (involving large chunk of cap-ex) is made ready. So in this context, verifying non-availability of the coverage in the villages, before installing equipment is misplaced. To avoid any misinterpretation during the execution phase of this tender, you are therefore requested to amend the clause in the	Please refer clarification at Sr. No. 5.

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					agreement itself, in line with the above-mentioned clarifications issued by USOF on this matter. Reference Serial Number 3 (page no 1) of response to queries in Meghalaya Tender, USOF has clarified that the coverage by any TSP is to be considered for the uncovered villages only at the time of survey to be approved by USOF. Also under S.No.48 page 20 of Addendum No.-1: Clarifications/ Response to the pre-bid queried received against the Tender No. USOF/TENDER/LWE-II/30-164/2018 issued on 04/11/2019, it has been clarified that the coverage at any location is to be considered for the uncovered village at the time of survey to be approved by USOF as per the relevant clause (3.5.11). This clarification should be suitably included in this Tender and the clause re-worded accordingly.	
22	V	5.3.9	30	The USP shall maintain on site detailed calculations, standards of materials and specification data on the deflection limit of towers and the safety factor	On site availability of data may not be feasible, so the same could be provided by the USP from a central location. This has been agreed to in the case of Meghalaya Tender - Reference to response to queries at Serial Number 20 (page 8), USOF Meghalaya Tender.	USP may maintain site-wise data at centrally. However, at any time during inspection, testing, physical verification and as instructed by Administrator, USP has to arrange site wise data at the tower location.

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				used in tower erection, as well as detailed drawings.		
23	V	5.5.9	31	Complete drawings for power plant and battery and information regarding interconnecting arrangements and layout shall be made available on site. Maintenance spares including spares for control panel and spare fuses should also be provided at the site.		
24	V	5.3.1	29	Table 5.1 - S.No.3: Minimum No. of TRX	We believe this should read as eNode-B Configuration since the Tender is for the provision of 4G based Mobile Service.	Agreed. S. No. -3 of Table 5.1 (Pg-29), may be read as eNode-B Configuration.
25	V	5.5.2	31	For the purpose of backup power calculation, 3 days of battery autonomy has been taken in each site. Following combination of power source is to	While specified Battery bank requirement of 2300AH is extremely high and power plant with 10 KW solar panel and 17KVA DG, may be one the options for obtaining the desired 3 days of battery autonomy & meeting the QoS, however design flexibility should be allowed to the USP in the power plant	Please refer clarification at S.No.6



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				be provided for all sites.	sizing, technology and design on the condition of compliance to battery autonomy and performance availability.	
26	V	5.5.2	31	For the purpose of backup power calculation, 3 days of battery autonomy has been taken in each site. Following combination of power source is to be provided for all sites.	The specified power plant sizing & mandatory solar power requirement in the RFP, in all the installations, would make the proposal cost prohibitive. Additionally, solar panel deployment would also require large area of the land, (nearly 2000 sq.ft) for installation. USOF may kindly clarify if such large piece of land would be made available by the MHA for the installation, include space required for the tower ad electronics installation.	Tower locations have been identified by MHA. The exact requirement of space may be finalized by USP in coordination/ consultation with state government/MHA.

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27	V	5.3.1	29	<p>Table 5.1- S.No.5: Minimum Radial Coverage of 4 Km data communication services minimum 512 kbps at cell boundary at 4 KM and for VSAT site data rate may be proportionately available as per backhaul of 4Mbps.</p>	<p>Minimum radial coverage of 4 kilometers from a single installed site in a village is not always feasible. As it is well understood, radio propagation is impacted by terrain, clutter and vegetation, a minimum radial coverage of 4 kilometers is not always guaranteed. In such a scenario, this clause be suitably modified.</p> <p>For the same reason due to the topography of the region going to be served, it may not be practical in all scenarios to provide 512 Kbps at the cell boundary at 4KM.</p> <p><i>Under S.No.5 of addendum 1 of the LWE-II tender dated 04.11.2019, it has been clarified that "the 4 KM coverage</i></p>	<p>Please refer clarification at S.No.8</p>
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28	V	5.6.1	31		<p><i>requirement has been put as the capacity of the BTS. In some cases, however due to terrain/ geo-climatic conditions etc. 4KM coverage may not be achieved).</i></p> <p><i>In Meghalaya Tender as well, in response to our queries, at serial number 4, page 2, USOF has stated the following : "The 4 km coverage requirement as per point no. 5 of Table 5.1 has been put as the capacity / capability of the eNode-B. In some cases, however due to terrain / geo-climatic conditions etc. 4 km coverage may not be feasible"</i></p> <p>Clause should include the above conditionality for achieving the desired objective.</p> <p>Instead of Cell Boundary in Clause 5.6.1, this may be specified at a radius of 2 Km.</p>	
29	V	5.7.2	32	Mobile towers with VSAT backhaul shall be limited to 5% of total sites in a bidding unit.	<p>1. Additional subsidy should be provided for VSAT backhaul as has been the case in all the previous USOF tenders.</p> <p>2. USOF Tender No.</p>	As per Tender.

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30	V	5.7.7	32	USP shall convert VSAT sites on microwave/ OFC backhaul within 2 years from the date of commissioning	USOF/TENDER/MEGHALAYA/30-252-7/2019 has mentioned the satellite bandwidth at the rate Rs. 3.68 Lakh per Mbps per annum or the actual rate on which payment is made by USP, whichever is lower. Request to consider the same satellite bandwidth subsidy for this project also	As per Tender.
31	X	10.14	45	OPERATIONAL EXPENDITURE means the Annual Operating Expense incurred on routine maintenance of infrastructure and recurring expenditures on diesel, electricity, security etc. including satellite bandwidth charges, to be paid by Universal Service Providers.	<p>3. In addition, USOF is requested to remove the 5% cap of sites on VSAT. It should be based on the actual site survey/feasibility study done by the USP. Especially since the villages in the case of LWE are far and remote, transmission media design for connecting the mobile towers would be a major challenge and therefore this 5% limit is unreasonable.</p> <p>4. USOF should allow USP to use VSAT till the site is migrated to OFC/MW backhaul, without any restriction of 2 years.</p> <p>5. In addition, there are likelihood for the need for MW repeaters in order provide transmission connectivity. In such a scenario, USOF support will be required for the acquisition of site for such repeaters.</p>	Necessary coordination will be facilitated by USOF, if required.

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32	V	5.10.4	33	<p>The bidder will keep a record of rural connections provided from the eNode-B installed under the scheme and the telecom traffic generated &amp; registered from each site. The USP shall also maintain faults and rectification reports of the eNode-B, Backhaul, Antenna, Battery, Power Plant and other related details in respect of the service rendered which will be produced before the Administrator and/or TRAI as and when and in whatever form desired. The USP shall submit mandatory quarterly and other periodic Network</p>	<p>1. We understand that the meaning of rural connections here is the peak latched customers to the installed BTS as the BTS shall be serving all customers irrespective of to which village they belong. As per the ongoing Meghalaya USOF project, Clause 5.10.4 reads as "The USP will keep a record of peak latched customers to the eNode-B installed under the scheme and the telecom traffic generated &amp; registered from each site." So it is requested to amend the clause for this tender accordingly.</p> <p>2. Latched customers to the site provide Mobile Tower's true utility value. It comprises of the resident customers, neighbourhood customers and also roaming customers transiting the village. Requests Clause 6.3 be amended as:</p> <p>"The USP shall ensure that the peak latched customers to the BTS mobile connections as mentioned in the monthly report have actually been provided mobile service in the area being served by the eNode-B installed with the subsidy support from USO Fund".</p>	As per tender.
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				reports to TRAI with a copy to Administrator, USOF.	3. Similarly 'No. of mobile connections' in Annexure 12 may also be replaced with "No. of Mobile Connections Served (Peak Latched customers)" basis the reasons given above.	
33	VI	Clause 6.3	34	PROVISIONING OF 4G BASED MOBILE SERVICES The USP shall ensure that the mobile connections as mentioned in the monthly report have actually been provided in the area being served by the eNode-B installed with the subsidy support from USO Fund. A certificate to this effect is to be provided by the USP in the monthly report in the prescribed proforma, Annexure-12.	<i>S.No.48 page 20 of Addendum No.-1: Clarifications/ Response to the pre-bid queried received against the Tender No. USOF/TENDER/LWE-II/30-164/2018 issued on 04/11/2019, also clarifies that The bidder will keep a record of peak latched customers to the BTS installed under the scheme and the telecom traffic generated &amp; registered from each site.</i>	
34	-	ANNEXURE-12	65	Monthly Statement : No. of Mobile Connections provided		

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35	IV	4.2.9	25	<p>DoT/USOF will consider to refer issues such as security and protection for sites, free RoW for aerial OFC etc. to State Governments, where their intervention is required. However, Roll-out period, imposition of LD and other penalty conditions will not be relaxed, due to delay/inaction on the part of State Government or any other concerned agency.</p>	<p>There is, however, dependency for obtaining permission/approval for the installation of a mobile tower from Govt. Agency (like Defense/ Forest/ Local Municipality/ Environmental Clearance etc.). It would be unfair that liability for delay (or denied permission) on the part of Govt. Agency is placed on the USP and the Administration will not relax LD / penalty on this count. Instead of out-rightly denying any relaxation, the genuine cases of delay should be given due consideration and justification be reviewed on case to casebasis. This Clause may be suitably modified to accommodate the above request.</p>	<p>As per Tender. Further, USOF will coordinate for such issues, if required, and facilitate for resolving the issues expeditiously to the extent possible.</p>
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36	VI	6.6.2	35	<p>For any shortfall in providing the required number of infrastructure sites and providing the 4G based mobile services (commissioning of eNodeB) after thirty days of the expiry of the Roll-out period as per Clause 6.5, the Administrator shall be entitled to impose and recover Liquidated Damages at the rate of 2% of the Category-specific Representative Rate per site, as specified in the tender, for those Infrastructure sites for each calendar month of delay or part thereof, subject to maximum of five months delay i.e., max LD shall be</p>	<p>Instead of out-rightly denying any relaxation, the genuine cases of delay should be given due consideration and justification be reviewed on case to case basis. Conditions related to Roll out, LD and other penalties should be waived off for all such genuine cases where the delay caused is beyond the control of USP. LD may be imposed except in genuine cases of delay.</p> <p><i>Reference Andaman and Nicobar USOF Project, Addendum 1, serial number 3, page 2, it is stated as follows: "As per RFP, except verifiable delays for sites falling in Defense/Forest area and delay is on part of agencies despite timely submission of formal request by the bidder will be considered by USOF on case to case basis".</i></p>	<p>As per Tender, However. Consideration will be taken during implementation as per terms and conditions of contract/agreement</p>
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				10% of the Category specific Representative Rate for each site, beyond a grace of one month as per Clause 6.6.1.		
37	VII	7.2.7	37	Penalty for interruption: Deduction in subsidy(EQS) shall be made from USP on pro-rata basis, if there is interruption in services for more than 43.2 hours (cumulatively) in a quarter; and the entire EQS shall not be payable for that particular site, if there is interruption in services for 45 days or more in a	USOF Specification of availability of 98% (on a per site basis) is stringent even by TRAI norms.  TRAI Quality Norms, are measured at Circle Level, after exempting 2% of the worst performing sites. For the left out sites, overall availability should be better than 98%. <i>USOF should consider an interruption allowance of up to 7 days (cumulative) in a quarter which was defined in the USOF NESAs Tender that is under execution.</i> This is reasonable especially considering the very remote and difficult terrain. In addition, there is a likelihood of access issues leading to prolonged outages in the case of LWE sites.	Please refer clarification at S.No. 4

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				<p>quarter. The USP shall furnish the details of interruption/ down time of the services along with the payment statement as per the pro forma attached at Annexure-13. In addition, the USP, as Licensed Access Service Provider shall be bound by and shall comply with the relevant regulations of TRAI for QoS</p>		
38	III	3.11.1 (ii)	16	<p>Copy of the Page 1 to 5 of the Cellular Mobile Telephone Service (CMTS)/ Unified Access Services License (UASL)/ Unified License (UL) Agreement along with subsequent amendments, if any, for the Licensed Service</p>	<p>Request to remove the requirement of providing Amendments to License since the copies of License Amendments are available on DoT Web site. Only Page 1 to Page 5 of signed License Agreement should be required to be provided.</p> <p>Please be informed there are many generic amendments made to the various terms &amp; conditions, that are issued by DOT from time to time and are applicable to all telecom service providers, which if required to be</p>	<p>Copy of the Page 1 to 5 of the Cellular Mobile Telephone Service (CMTS)/ Unified Access Services License (UASL)/ Unified License (UL) Agreement for the Licensed Service Area may be submitted offline, clearly indicating date of validity; alongwith an undertaking by Bidder that the license documents alongwith amendments are as per approval of DOT and shall</p>

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				Area applicable for the scheme.	submitted may run into hundreds of pages and not relevant to this tender bidding in any manner.  This may kindly be clarified.	produce whenever required. Also The bidder shall submit an undertaking for timely extension of validity of license if it is going to expire during the validity of USOF agreement.
39	III	3.11.2 (iv)	17	Copy of the Cellular Mobile Telephone Service (CMTS)/ Unified Access Services License (UASL)/ Unified License (UL) Agreement along with subsequent amendments, if any, for the Licensed Service Area applicable for the scheme.	Just as in Clause 3.11.1, clarification may be issued if it would suffice that only the first 5 pages of the signed License Agreement copy can be submitted for this purpose and there is no need for the submission of the entire copy of the Agreement and general amendments.	Please refer clarification at S.No.38
40	V	5.3.6	32	SACFA clearance shall be the responsibility of bidder	Clarification needed for those villages whose AMSL is above permissible limits prescribed by the AAI/SACFA. For such specific cases, requirement for SACFA may be reviewed and USOF support for	As per tender.

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					prompt WPC clearances may be required to speed up the roll-out of the site.	
41		Appendix 1	78	Site location and details	It is requested that missing latitude & longitude details, for a few villages in Appendix I, be provided immediately for better understand of the requirements, network planning and for formulating business viability.	Please refer clarification at S. No.7